

August 30, 2023

Hi All,

Have you noticed how things change?

Change is constant and even change changes. Because of this fact, it is not relevant what we know, it is more important what we learn. Keep learning because that is the only way we can make change work for us.

Even now, everything we thought we knew is changing, forever and permanently. It changed yesterday. It changed this morning. Also know that people change even more than things do.

Get used to it because that's what change is all about, and we are a powerful force for positive change. Don't fight change, embrace it!

"We now accept the fact that learning is a lifelong process of keeping abreast of change."

- Peter Drucker

RESOURCES AND ARTICLES OF INTEREST TO SALES AND ADVERTISERS

TOP FIVE SELECTED ARTICLES/RESOURCES

Unlocking The Door to Sales Success – Part Four

Radio Ink (Alec Drake), August 28, 2023

https://radioink.com/2023/08/28/unlocking-the-door-to-sales-success-part-four/

What, Why, and How: The Secret To Higher Package Revenue

Radio Ink (Pat Bryson), August 28, 2023

https://radioink.com/2023/08/28/pat-bryson-what-why-and-how-the-secret-to-higher-revenue/

3 Times to Pause During the Sales Process to Make a Big Impact

SalesFuel (Jessica Helinski) August 26, 2023

https://salesfuel.com/3-times-to-pause-during-the-sales-process-to-make-a-big-impact/

How to Apply the Art of Persuasion in Your Business Deal

SalesFuel (Tim Londergan) August 26, 2023

https://salesfuel.com/how-to-apply-the-art-of-persuasion-in-your-business-deal/

3 Ways Sales Videos Can Increase Your Close Rates

SalesFuel (Jessica Helinski) August 26, 2023

https://salesfuel.com/3-ways-sales-videos-can-increase-your-close-rates/



CURATED ARTICLES/RESOURCES FOR REFERENCE, BACKGROUND AND TRACKING

(Reminder that * denotes a highly recommended article)

*How to Improve Your Sales Messaging: Don't Craft It, Find It

LinkedIn, August 29, 2023

https://www.linkedin.com/business/sales/blog/prospecting/how-to-improve-sales-messaging-dont-craft-find

On The Road Again: NHTSA Is Radio's Top Advertiser Ahead Of Holiday Weekend.

Inside Radio (Media Monitors) August 29, 2023

https://www.insideradio.com/free/on-the-road-again-nhtsa-is-radio-s-top-advertiser-ahead-of-holiday-weekend/article 15607656-4637-11ee-a1e3-a3771f13ccf1.html

*Looking to Qualify Your Next Buyer? It's all About the BANT

LinkedIn (Jack McKissen), August 28, 2023

https://www.linkedin.com/business/sales/blog/prospecting/how-to-use-bant-to-qualify-a-prospect-sales

*The Truth and Nothing But The Truth

Radio Ink (Rick Fink), August 28, 2023

https://radioink.com/2023/08/28/rick-fink-the-truth-and-nothing-but-the-truth/?utm_campaign=Local%2BMedia%2B%26%2BTechnology%2BDaily&utm_medium=web&utm_source=Local Media %26 Technology Daily 111

It's Never Too Early to Get into the Spirit of the Holiday Shopping Season

RAB Radio Matters Blog (Nick Arias), August 29, 2023

https://radiomatters.org/index.php/2023/08/29/its-never-too-early-to-get-into-the-spirit-of-the-holiday-shopping-season/?utm_source=Radio%20Matters%20Blog&utm_campaign=15c3b3f9fc-EMAIL CAMPAIGN 2018 01 05 COPY 01&utm_medium=email&utm_term=0_66c3360299-15c3b3f9fc-582899012

*"Share Of Ear" Q2 2023: Podcasts And AM/FM Radio Represent The Vast Majority Of Time On The "U.S. Ad-Supported Audio Clock," Podcast Growth Surge Continues, And Spotify's Usage Growth Does Not Benefit Advertisers

Westwood One/Cumulus (Pierre Bouvard), August 28, 2023

https://www.westwoodone.com/blog/2023/08/28/share-of-ear-q2-2023-podcasts-and-am-fm-radio-represent-the-vast-majority-of-time-on-the-u-s-ad-supported-audio-clock-podcast-growth-surge-continues-and-spotify/

Podcast Habits Are Changing Little With Influx Of New Listeners, Survey Shows.

Inside Radio Marketing, August 29, 2023

https://www.insideaudiomarketing.com/post/podcast-habits-are-changing-little-with-influx-of-new-listeners-survey-shows

Which Political Party Will Have Biggest Impact On Local Ad Spending?

Inside Audio Marketing, August 29, 2023

 $\frac{https://www.insideaudiomarketing.com/post/which-political-party-will-have-biggest-impact-on-local-adspending}{}$



*Viewer Ad 'Attention' Drops For The First Time

MediaPost (Wayne Friedman), August 28, 2023

https://www.mediapost.com/publications/article/388611/viewer-ad-attention-drops-for-the-first-time.html?utm_source=newsletter&utm_medium=email&utm_content=headline&utm_campaign=131480&hashid=XOWE7PwdT4-lekA7MLbhQg

*Profiling Your Listeners - Part I

Radio Ink (Marc Greenspan), August 28, 20230

https://radioink.com/2023/08/28/marc-greenspan-profiling-your-listeners-part-i/

Radio Ideal For Targeting College Football Super Fans, Says Study

Radio Ink, August 25, 2023

https://radioink.com/2023/08/25/radio-ideal-for-targeting-college-football-super-fans-says-study/

*FROM LEADS TO LOYAL CUSTOMERS: HOW LEAD NURTURING CAN TRANSFORM YOUR BUSINESS

LEADG2 (Amanda Meade), August 25, 2023

https://leadg2.thecenterforsalesstrategy.com/blog/how-lead-nurturing-can-transform-your-business?utm_medium=email&_hsmi=271737951&_hsenc=p2ANqtz-9kySALnn1snut4OUKf4PVGC8Lbl2MX-

LHpjRQ-YpikUWUYmZfQcqc86hLYmJdqyLp5ul83cvGY1gmkVhZpRzwQT-

HI9A&utm content=271737951&utm source=hs email

A Jolly Holiday For Retailers Previously Anticipating Q4 Recession

MediaPost (Corinne Casagrande), August 25, 2023

Curated Audio Content Wins Over Pureplay Lists

Audacy (Idil Cakim And Frank Williamsonzz) August 15, 2023

https://audacyinc.com/insights/curated-audio-content-wins-over-pureplay-lists/

RESOURCES AND ARTICLES OF INTEREST TO MANAGERS FOR PLANNING AND FORECASTING:

TOP FIVE SELECTED ARTICLES/RESOURCES

Forecast Shows Online Audio Spending Growing Three-Times Faster Than Overall Ad Market.

Inside Audio Marketing (WARC), August 29, 2023

 $\frac{https://www.insideaudiomarketing.com/post/forecast-shows-online-audio-spending-growing-three-times-faster-than-overall-ad-market}{faster-than-overall-ad-market}$

U.S. Ad Market Climbs 6.2% In July

MediaPost (Joe Mandese), August 28, 2023

https://www.mediapost.com/publications/article/388616/us-ad-market-climbs-62-in-july.html



How to Successfully Avoid Losing Your Best Sales Team Members

SalesFuel (Kathy Crosett), August 26, 2023

https://salesfuel.com/how-to-successfully-avoid-losing-your-best-sales-team-members/

WARC Says Ad Market 'Has Turned A Corner.' Projects Stronger Growth In 2024.

Inside Radio, August 25, 2023

https://www.insideradio.com/free/warc-says-ad-market-has-turned-a-corner-projects-stronger-growth-in-2024/article 6d96cdee-4357-11ee-98f5-1fbf49988251.html

Forecasting Fundamentals: Common Use Cases for Sales Reps, Sales Managers, and Executives

Sugarcrm (Emily Jahn), August 15, 2023

https://www.sugarcrm.com/blog/forecasting-fundamentals-use-

cases/?utm_medium=email&_hsmi=271737916&_hsenc=p2ANgtz-

<u>9JyU5Ko8FRbG6eOdEfP2COIa0lfKw6KK4hO8Y6lMcyEJuF5WvZK -BVkLZQ6n2fDWGOqyebLziEgp p3WelB5pz8-o8Q&utm content=271737916&utm source=hs email</u>

CURATED ARTICLES/RESOURCES FOR REFERENCE, BACKGROUND AND TRACKING

(Reminder that * denotes a highly recommended article)

Congress Looks At Tax Credits For Small Businesses That Advertise As A Way To Help Local News.

Inside Radio, August 29, 2023

https://www.insideradio.com/free/congress-looks-at-tax-credits-for-small-businesses-that-advertise-as-a-way-to-help/article 9c4895fe-4637-11ee-b386-0f50de6f8355.html

Nielsen finally launches a big data currency, but with worrying timing

eMarketer Insider Intelligence (Daniel Konstantinovic), August 29, 2023

https://www.insiderintelligence.com/content/nielsen-finally-launches-big-data-currency-with-worrying-timing?utm_source=Newsletter&utm_medium=Email&utm_campaign=eDaily%208.29.2023&utm_id=eDaily%208.29.2023&utm_id=eDaily%208.29.2023&utm_id=eDaily%208.29.2023

*Why Radio Needs To Get Its Workers Back To The Station

Jacobs Media Strategies (Fred Jacobs), August 29, 2023

https://jacobsmedia.com/why-radio-needs-to-get-its-workers-back-to-the-stations/

Digital Audio Providers Have Data, But Marketers May Want More In A No-Cookie World.

Inside Radio (WARC), August 25, 2023

https://www.insideradio.com/free/digital-audio-providers-have-data-but-marketers-may-want-more-in-a-no-cookie-world/article 9836097a-4311-11ee-aed3-1b1dd056ae1b.html

*12 Ways To Help New Salespeople Grow

Radio Ink (Loyd Ford), August 28, 2023

https://radioink.com/2023/08/28/loyd-ford-12-ways-to-help-new-sellers-grow/



Gen Z is more likely to be OK with targeted ads — here's what the numbers say Shopping habits of the younger cohort differ significantly from baby boomers.

MarketingDive (Sara Karlovitch), August 25, 2023

https://www.marketingdive.com/news/allow-tracking-younger-consumers-more-likely-okay-with-target/691452/?utm_source=Sailthru&utm_medium=email&utm_campaign=Issue:%202023-08-25%20Marketing%20Dive%20Newsletter%20%5Bissue:53942%5D&utm_term=Marketing%20Dive

Radio On The TV: Smart-Sets Increasingly Used For Non-TV Functions.

Inside Radio (Hub Entertainment), August 25, 2023

https://www.insideradio.com/free/radio-on-the-tv-smart-sets-increasingly-used-for-non-tv-functions/article 6f69c1f8-4311-11ee-89c1-2b0a2781b4fb.html

*There is AI in Email

Jacobs Media Strategies (Fred Jacobs), August 25, 2023 https://jacobsmedia.com/there-is-ai-in-email/

*Nearly \$964B Ad Spend Forecast, 5 Companies To Have A Major Impact Global ad sales to top \$1T by 2024; audio, TV to see gains

MediaPost (Laurie Sullivan), August 24, 2023

https://www.mediapost.com/publications/article/388527/nearly-964b-ad-spend-forecast-5-companies-to-hav.html

Consumer Habits Are Pushing More Audio Listening To On-Demand.

Inside Radio (Edison Research and Nielsen), August 24, 2023

https://www.insideradio.com/free/consumer-habits-are-pushing-more-audio-listening-to-on-demand/article d8eb7ba6-424b-11ee-abe2-

demand/article_doeb/bao-424b-11ee-abe2-

<u>cb3d05ae0f30.html?utm_campaign=Local%2BMedia%2B%26%2BTechnology%2BDaily&utm_medium=web&utm_source=Local_Media_w26_Technology_Daily_108_to.</u>

Marketers ramp up social spending as ROI prospects improve, survey says

Bullishness on social media and connected TV offers another sign that the ad market has started to recover.

MarketingDive (Peter Adams), August 23, 2023

https://www.marketingdive.com/news/social-media-marketing-spend-ROI-improves-

2023/691625/?utm_source=Sailthru&utm_medium=email&utm_campaign=Newsletter%20Weekly%20Roundup:%20Marketing%20Dive:%20Daily%20Dive%2008-26-2023&utm_term=Marketing%20Dive%20Weekender



Nielsen PPM Audience Weekly Trends

Here are the audience trends for our PPM markets for August Week 4 (August 10 - August 16, 2023) and August Full Month.

Los Angeles (Metro 12+ Population 11,234,700)

AQH:

Oct Monthly - 602,100 Nov Monthly - 583,000 Dec Monthly - 559,700 Hol Monthly - 563,000

Jan Monthly - 568,900 Feb Monthly - 567,900 Mar Monthly - 557,900

Apr Monthly - 568,400 May Monthly - 569,800 Jun Monthly - 545,400

Jul Monthly - 531,200 Aug Monthly - 518,600

Aug Week 1 - 506,800 Aug Week 2 - 513,100 Aug Week 3 - 515,300 Aug Week 4 - 539,300

Cume:

Oct Monthly - 10,061,900 Nov Monthly - 10,078,500 Dec Monthly - 9,951,100 Hol Monthly - 9,827,100

Jan Monthly - 9,888,500 Feb Monthly - 9,877,500 Mar Monthly - 9,745,300

Apr Monthly - 9,876,200 May Monthly - 10,022,400 Jun Monthly - 9,802,500



Jul Monthly - 9,701,700 Aug Monthly - 9,674,400

Aug Week 1 - 9,645,200 Aug Week 2 - 9,773,300 Aug Week 3 - 9,571,100 Aug Week 4 - 9,708,100

Riverside/San Bernardino (Metro 12+ Population 2,166,600)

AQH:

Oct Monthly - 117,100 Nov Monthly - 116,300 Dec Monthly - 107,700 Hol Monthly - 102,100

Jan Monthly - 107,300 Feb Monthly - 109,200 Mar Monthly - 105,700

Apr Monthly - 107,800 May Monthly - 117,100 Jun Monthly - 106,000

Jul Monthly - 97,400 Aug Monthly - 96,700

Aug Week 1 - 95,600 Aug Week 2 - 94,900 Aug Week 3 - 97,200 Aug Week 4 - 99,200

Cume:

Oct Monthly - 1,893,700 Nov Monthly - 1,868,200 Dec Monthly - 1,852,300 Hol Monthly - 1,791,600

Jan Monthly - 1,774,500 Feb Monthly - 1,833,000 Mar Monthly - 1,825,200



Apr Monthly - 1,836,200 May Monthly - 1,872,800 Jun Monthly - 1,851,900

Jul Monthly - 1,848,900 Aug Monthly -1,839,600

Aug Week 1 - 1,824,600 Aug Week 2 - 1,900,800 Aug Week 3 - 1,827,600 Aug Week 4 - 1,805,500

San Diego (Metro 12+ Population 2,881,200)

AQH:

Oct Monthly - 122,100 Nov Monthly - 122,200 Dec Monthly - 117,300 Hol Monthly - 106,200

Jan Monthly - 106,100 Feb Monthly - 113,000 Mar Monthly - 108,800

Apr Monthly - 110,100 May Monthly - 109,200 Jun Monthly - 102,800

Jul Monthly - 102,200 Aug Monthly -109,900

Aug Week 1 - 111,900 Aug Week 2 - 103,600 Aug Week 3 - 114,900 Aug Week 4 - 109,300

Cume:

Oct Monthly - 2,429,200 Nov Monthly - 2,437,200 Dec Monthly - 2,373,200 Hol Monthly - 2,255,600



Jan Monthly - 2,276,400 Feb Monthly - 2,327,200 Mar Monthly - 2,342,300

Apr Monthly - 2,363,200 May Monthly - 2,358,300 Jun Monthly - 2,325,900

Jul Monthly - 2,340,500 Aug Monthly -2,364,600

Aug Week 1 - 2,339,200 Aug Week 2 - 2,360,000 Aug Week 3 - 2,401,400 Aug Week 4 - 2,357,800

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